



HAUCK
AUFHÄUSER
LAMPE

Zeitraum:

Q1 2024

| Date | Dedicated Interface (XS2A API) | | | | | | | | Online Banking Portal | | | |
|------------|--------------------------------|-------------------|-------------------|--------------------|---------------------|---------------------|---------------------|----------------------|-----------------------|-------------------|--------------------|---------------|
| | Down Time (%) | Response Pis (ms) | Response Ais (ms) | Response Piis (ms) | ErrorRatio Pis (ms) | ErrorRatio Ais (ms) | ErrorRatio Piis (%) | ErrorRatio Total (&) | Response Pis (ms) | Response Ais (ms) | Response Piis (ms) | Down Time (%) |
| 01.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 221 | 84 | 130 | 0,00 |
| 02.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 358 | 189 | 143 | 0,00 |
| 03.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 793 | 203 | 629 | 0,00 |
| 04.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 445 | 134 | 277 | 0,00 |
| 05.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 392 | 104 | 171 | 0,00 |
| 06.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 196 | 76 | 96 | 0,00 |
| 07.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 212 | 82 | 121 | 0,00 |
| 08.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 876 | 161 | 242 | 0,00 |
| 09.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 532 | 106 | 157 | 0,00 |
| 10.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 552 | 80 | 84 | 0,00 |
| 11.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 965 | 136 | 169 | 0,00 |
| 12.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 545 | 97 | 105 | 0,00 |
| 13.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 320 | 95 | 152 | 12,67 |
| 14.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 256 | 80 | 73 | 0,00 |
| 15.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 324 | 176 | 360 | 0,00 |
| 16.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 468 | 213 | 381 | 0,00 |
| 17.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 442 | 354 | 729 | 0,00 |
| 18.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 503 | 268 | 538 | 0,00 |
| 19.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 500 | 140 | 158 | 0,00 |
| 20.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 244 | 93 | 126 | 0,00 |
| 21.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 232 | 83 | 79 | 0,00 |
| 22.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 547 | 287 | 685 | 0,00 |
| 23.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 435 | 182 | 350 | 0,00 |
| 24.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 599 | 109 | 145 | 0,00 |

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|------------|---|---|---|---|---|---|---|---|---|------|-----|-----|-------|
| 25.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 569 | 119 | 163 | 0,00 |
| 26.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 353 | 142 | 208 | 0,00 |
| 27.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 198 | 75 | 84 | 14,33 |
| 28.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 241 | 88 | 87 | 0,00 |
| 29.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 489 | 109 | 148 | 1,47 |
| 30.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 411 | 174 | 253 | 0,00 |
| 31.01.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 415 | 228 | 366 | 0,00 |
| 01.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 409 | 158 | 300 | 0,00 |
| 02.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 426 | 97 | 146 | 0,00 |
| 03.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 183 | 92 | 132 | 0,00 |
| 04.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 226 | 80 | 86 | 0,00 |
| 05.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 519 | 178 | 369 | 0,00 |
| 06.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 451 | 107 | 139 | 0,00 |
| 07.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 440 | 172 | 339 | 0,00 |
| 08.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 513 | 227 | 469 | 0,00 |
| 09.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 507 | 104 | 121 | 0,00 |
| 10.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 209 | 83 | 109 | 0,00 |
| 11.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 280 | 72 | 87 | 0,00 |
| 12.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 472 | 105 | 144 | 0,00 |
| 13.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 486 | 89 | 109 | 0,00 |
| 14.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 359 | 204 | 436 | 0,00 |
| 15.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 441 | 86 | 103 | 0,00 |
| 16.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 564 | 87 | 103 | 0,00 |
| 17.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 200 | 77 | 104 | 0,00 |
| 18.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 227 | 83 | 87 | 0,00 |
| 19.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1114 | 185 | 372 | 0,00 |
| 20.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 446 | 187 | 323 | 0,00 |
| 21.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 380 | 231 | 399 | 0,00 |
| 22.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 383 | 100 | 142 | 0,00 |
| 23.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 433 | 103 | 138 | 0,00 |
| 24.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 245 | 116 | 133 | 0,00 |
| 25.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 239 | 76 | 84 | 0,00 |
| 26.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 592 | 142 | 257 | 0,00 |
| 27.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 850 | 98 | 86 | 0,00 |
| 28.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 600 | 160 | 267 | 0,00 |
| 29.02.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 345 | 209 | 506 | 0,00 |
| 01.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 346 | 108 | 144 | 0,00 |
| 02.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 192 | 78 | 96 | 0,00 |

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|------------|---|---|---|---|---|---|---|---|---|------|-----|-----|-------|
| 03.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 231 | 66 | 68 | 0,00 |
| 04.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 610 | 188 | 328 | 0,00 |
| 05.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 473 | 166 | 299 | 0,00 |
| 06.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 464 | 222 | 532 | 0,00 |
| 07.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 987 | 394 | 842 | 0,00 |
| 08.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 353 | 84 | 97 | 0,00 |
| 09.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 191 | 77 | 97 | 0,00 |
| 10.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 244 | 85 | 94 | 0,00 |
| 11.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 527 | 124 | 147 | 0,00 |
| 12.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 505 | 91 | 107 | 0,00 |
| 13.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 364 | 86 | 107 | 0,00 |
| 14.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1382 | 87 | 123 | 0,00 |
| 15.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 769 | 150 | 235 | 0,00 |
| 16.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 205 | 131 | 258 | 32,67 |
| 17.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 252 | 94 | 123 | 0,00 |
| 18.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 620 | 241 | 463 | 0,00 |
| 19.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 498 | 280 | 562 | 0,00 |
| 20.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 559 | 172 | 242 | 0,00 |
| 21.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 462 | 97 | 158 | 0,00 |
| 22.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 427 | 102 | 102 | 0,00 |
| 23.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 206 | 140 | 192 | 0,00 |
| 24.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 265 | 80 | 113 | 0,00 |
| 25.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 560 | 147 | 269 | 0,00 |
| 26.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 343 | 161 | 315 | 0,00 |
| 27.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 366 | 79 | 74 | 0,00 |
| 28.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 460 | 271 | 588 | 0,00 |
| 29.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 233 | 86 | 106 | 0,00 |
| 30.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 196 | 83 | 153 | 0,00 |
| 31.03.2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 218 | 119 | 110 | 0,00 |